

Safety Alert

Abuse from a Member Of The Public

27 March 2023

Background information

There has been a recent HART entry 140097 where one of our people was assaulted by a Member of the Public.

At 18:43pm on Sunday 19th March one of our Traffic Officers was walking towards a vehicle on the carriageway which had been fully stopped with a RRB. As they approached the vehicle, he knocked on the passenger window where the occupant was sat and opened the door slightly, he was then attacked by the member of the public in an aggressive and threatening manner. The TO was then struck on the arm with a small wheel wrench leaving a small bruise to the upper left arm.

The Traffic officer then retreated to his vehicle, called the Police and maintained a safe distance away from the Member of the Public.

Please report all incidents in HART.



Injury to Traffic Officer

Lessons Learnt

- Ensure that your Body cam is switched on at all times when exiting the TOV, no matter how simple the incident may look.
- Approach Members of the Public with caution at all times, thinking of your own well being..
- Keep boundaries and space between you and the MoP, also remember your environment, look for tripping hazards, traffic, uneven ground.
- Do not get into any kind of confrontation in any way.
- Always report incident to the Police for your own protection, do not take matters into your own hands and remain calm at all times.