



Safety Alert

Anchor shackles failure

24 February 2022

The following pages of this safety alert were issued by:

The Crosby Group

NHa286

If you have any queries about this safety alert information announcement or any other safety announcement then please contact HealthSafety&Wellbeingteam@nationalhighways.co.uk

home **safe**
and **well**

IMPORTANT SAFETY NOTICE

USERS OF THE BELOW CROSBY PRODUCT:

1018534 1" 8.50t G-209 Shackle

1018543 1" 8.50t S-209 Shackle

With Production Identification Codes (PIC) TXJ as located on the shackle bow

PLEASE CAREFULLY REVIEW AND ACT UPON THE FOLLOWING INSTRUCTIONS.

February 4, 2022

Dear Valued End User of Crosby Products:

THE CROSBY GROUP has determined the above listed screw pin anchor shackles may have a condition that can reduce the ultimate load capacity from the published catalog values. The shackle bow may have a previously undetected indication, and continued use may result in loss of load, property damage, severe injury, or death.

By use of the Production Identification Code (PIC) symbols appearing on the product, we have determined the 1" 8.5t screw pin anchor shackles with PIC TXJ shown on the bow may have this condition. See below image showing the position of the PIC on the bow. No other sizes or PICs are part of this Important Safety Notice. The potentially impacted products were shipped from Crosby between November 23, 2021, and January 28, 2022.

In the event you do have any 1" 8.5t shackles with PIC TXJ, we request you to remove them from service, and arrange for return and replacement. To return these products, please contact your Crosby Distributor. For more information concerning this Important Safety Notice, contact Technical Support at 1-800-220-8509 or crosbytechsupport@thecrosbygroup.com.

Please inform your customer(s) of this Important Safety Notice, or if you know of other users of the 1" 8.5t screw pin anchor shackles, please pass this notice on to that user, company, or firm.

We regret the inconvenience this may cause you and your organization and thank you for your cooperation. We are committed to providing you with the absolute best in Crosby quality.

Sincerely,
THE CROSBY GROUP



Production Information Code (PIC) Location