



Highways Safety Hub Team Newsletter

February 2023

Home Safe and Well Webinars

From February 2023, Health Safety and Wellbeing Director, Melanie Clarke, will host bi-monthly webinars exploring Health Safety and Wellbeing across our industry.

This is an opportunity to share best practice and innovation with us and our supply chain partners.



Our key aims for the webinars are to:

- promote the continual improvement of health safety and wellbeing performance across our industry
- provide opportunities for collaboration
- build engagement
- gain insight

Webinar Dates:

7 February 2023 – Highways Accident Reporting Tool (HART), GG128, Reporting, investigations, lesson learned.

- 12 April 2023 Utility strikes
- 13 June 2023 Supervision
- 12 September 2023 Building Information Modelling (BIM)
- 22 November 2023- Occupational health and hygiene
- Jan 2024 Plant People Interface (PPI), Supply Chain Safety Leadership Group (SCSLG)

Register

Follow this link to register for webinars

Learn about other events on our What's on page.

National Highways - Know the Zones – HGV Campaign

Campaign Background

National Highways is responsible for operating, maintaining, and improving over 4,500 miles of England's motorways and major A-roads, linking towns, cities, ports, and airports, and getting people to where they need to be on time – safely and reliably.

With safety as their number one priority, National Highways aims to at least halve the number of people killed or seriously



injured on their roads by the end of 2025, with a longer-term goal of achieving a zero-harm network.

To support this vision and help road users to stay – and feel – safe on our road network, National Highways has developed a new road safety campaign that demonstrates to drivers how to drive safely around heavy goods vehicles (HGVs).

Large vehicles, such as trucks and HGVs, are often considerably longer, heavier, and more powerful than standard vehicles and need more consideration.

Drivers underestimate the size and position of HGVs, the areas of limited visibility, as well as the stopping distance required. Because of the significant differences in weight, crashes with HGVs are more likely to cause severe injury or death.

Therefore, this campaign is designed to increase awareness and knowledge among road users of the limited visibility areas and vehicle limitations of HGVs.

Campaign Audience and Objectives

The campaign target audience are all road users, including car and van drivers, as well as HGV drivers.

All drivers tend to overestimate their own driving ability, which causes a self-enhancement bias.

Car and van drivers significantly underestimate the limitations of an HGV, which are: blind spots and areas of limited visibility, longer stopping distances, wider turning circles, lane restrictions, speed restrictions and size.

All road users need to be aware of HGV limitations and this campaign aims to raise awareness and knowledge of these areas of limited visibility with road users, thereby increasing confidence. It also acts as a gentle reminder to HGV drivers to take extra care when initiating an overtake.

How You Can Get Involved

We would be delighted for you to help spread the word about this campaign and support us through your channels.

To promote the campaign, you could:

• Use a range of digital and social resources on your social media channels, websites, or any other digital channels, e.g., digital screens.

• Distribute the posters where your audience might see them – outdoor and any retail areas, notice boards or washrooms.

• Use campaign messages to create newsletters, blogs, or web articles to educate your audience about the campaign.

• Support the campaign via your internal communication channels such as email, intranet, training materials and newsletters informing your colleagues, customers, or members about the campaign.

• Reshare the campaign's social posts from National Highways' Facebook, Twitter, and LinkedIn on your social channels.

• Direct your audience to the HGV campaign page when informing them about the correct behaviour around HGVs <u>www.nationalhighways.co.uk/KnowTheZone</u>

GetToByCar / van
and HGv driversDrive more safely
around each other on
the Strategic Road
Network (SRN)Paying more
attention to their
surroundings

New Highways Supervisor Training Set to Raise Highways Sector Standards

Recent research undertaken by the **Supply Chain Safety Leadership Group** (SCSLG), has identified important skills gaps that exist in the Highways Supervisor Community. The provision of training currently



in the sector is inconsistent and lacks adequate support to meet today's supervisor learning needs. A knock-on effect reported by employers has also indicated problems recruiting and retaining good quality staff.

Supervisors are integral for delivering **National Highways key imperatives - Safety, Customer and Delivery**. As such, National Highways has been fundamental in the support and development of a new training program, designed to fill the learning gaps that exist.

The 9 courses that make up the programme have been developed to provide level one supervisors – Someone who works in one team/gang and is directly controlling a small operation step by step, with online learning on the standards required to do the job.

The courses have been written by professionals in a bite-size online format. These small chunks can be completed in just 10 minutes and can be accessed through a smartphone, tablet, or laptop. Time is one of the key barrier's that supervisors claim hinders their development.

The overarching aim is to raise and create a minimum standard of supervision, ensuring supervisors are competent, capable, and fit for the present and the future.

The Supervisors Skills Level 1 Aims to:

- Build a pipeline of supervisors to enable continued personal and business growth.
- Help individuals in supervisory positions to keep up to date with industry best practice and expectations through regular updates and continuous development.
- Use learning initiatives to challenge the current thinking and promote growth.
- Underpin the current level of knowledge and skills within the supervisory population and enable successors to be identified.
- Identify potential talent for future roles, build progressive careers in the highways sector and improve the attractiveness of the sector.

The development of these courses was made possible through members of the SCSLG comprised of Balfour Beatty, Graham, WJ and National Highways.

All the courses will be hosted on **CIHT learn** - a digital learning platform that can be accessed by anyone - You do not need to be a member. CIHT Learn is a new, digital learning platform, designed to help you progress your highways, transport and infrastructure career by delivering the insights you need, when you need them, your way.

Launched on 23rd February anyone requiring further information can speak to Sally Devine on 07963 934892, email: <u>sally.devine@ciht.org.uk</u>, or visit <u>https://www.cihtlearn.org.uk/</u>

Blue Light Incursions - National Highways Actions

The issue of the emergency services travelling through our road works has been with us since we started putting cones out on the road. In recent years we started to record these incidents as near misses on our reporting system (AIRS) but towards the end of last year we created a dedicated category on HART where we record Blue Light Incursions and gather the circumstances to help us when we talk to the relevant authority.



The recording of these incidents is now giving us the data and evidence to present to the authorities and to help us develop an action plan that we have shared with the Police and Ambulance service.

The plan looks at several areas including:

- Continuing to encourage the reporting of Blue Light incursions.
- Creating a briefing note for the National Police Chiefs Council (NPCC), National Fire Chiefs Council (NFCC) and Ambulance Service to be briefed out at their control rooms highlighting the importance of roadwork notifications.
- To create an up-to-date contact list for relevant people in the NPCC, NFCC and Ambulance Service in our Regions and to understand what groups / forums take place in our regions.
- To ensure blue light incursions are a topic of discussion on the agenda at regional group meetings in preparation for the Emergency Services Executive Committee.
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- Ensure and understand the process of how road space bookings are properly and accurately made within the relevant ROCs so they are aware what is /and will be in place.
- Ensure and understand how the ROCs are aware when and where the closures have been installed and how these are confirmed for each region.
- Maximise opportunities of liaison with local emergency services in the form of possible monthly meetings to discuss any issues with traffic management or debriefs surrounding road closure infringements.
- Liaison with NPCC, Independent Office for Police Conduct (IOPC) and College of Policing (CoP) with a view to creating driver standards review board for incursion incidents to ensure standard of review / investigation by police for any incursion incident deemed appropriate for referral.
- Create an up-to-date contacts list for all forces operational roads policing leads.

Whilst we know the police have a difficult and sometime dangerous job to do, we hope that enabling these actions we will reduce the occasions of Blue Light incursions and help contribute to a safer working environment for all roadworkers.

Source: National Highways



Balfour Beatty has launched a 'Right to Respect' initiative, described as the 'equivalent of Zero Harm for inclusive behaviour'.

In a statement to the sector, Paul Raby, Balfour Beatty Group HR director and executive committee member, outlined what the campaign could mean to his company and the wider construction and infrastructure industry.

'It is our equivalent to Zero Harm for inclusive behaviour and will be launched in phases across our UK operations this year,' Mr Raby said.

'We're taking action to help develop a shared understanding of where the boundaries are, and how to challenge unacceptable behaviour when we see it – with the launch of Right to Respect – a new approach to driving positive behaviours across our business and the wider construction and infrastructure industry.'

'Successfully piloted with 1,000 of our employees last year, Right to Respect is the first step in a long journey ahead. We know that we have a way to go but we are confident that it will help us, and our supply chain partners, truly 'Value Everyone' through a combination of awareness sessions, toolbox talks and visible communications.'

The aim is to help staff understand how their words and actions can affect others and empower them to deal with situations when they arise, effectively and confidently.

Right to Respect also aims to 'change the perceptions that have loomed over our industry for far too long and bring fresh, new ways of thinking'.

Raising some of the historic issues around diversity and inclusion, Mr Raby highlighted that infrastructure has been previously seen as 'typically male-dominated, steeped in the imagery of spades in the ground and hard, manual labour'.

He emphasised that while incredible work is done on the ground, on the frontline, the construction and infrastructure industry is becoming increasingly diverse and modern.

And, he suggested, 'in this fast-paced world we all need a bit of help to understand where the new lines are'.

The Right to Respect campaign builds on earlier work at Balfour Beatty through its cultural framework, 'Value Everyone', which was introduced as one of the five behaviours to which we hold ourselves accountable.

Right to Respect - YouTube

GLove your Hands Programme - Stalsen

Hands are our most indispensable tools that we count on all day, every day. Hands belong to people, and people are the biggest asset to any organisation.

Yet hand injuries are still the most frequently reported injury. While they may not be the most severe, being the most common, at STALSEN we needed to tackle this statistic.

We know it takes more than just the glove to make a difference to hand injury reduction. So, our approach is based on a formula, proven to reduce hand injuries; it's easy to remember:

THE RIGHT GLOVE + THE RIGHT CULTURE = HAND INJURY REDUCTION



We look to collaborate with organisations to problem-solve their hand protection challenges and build tailor-made solutions. The right glove needs to provide wearers not only with the protection they need, but also the comfort and functionality required in to carry out their tasks.

To embed the right culture throughout organisations, we developed the #Gloveyourhands programme. #Gloveyourhands is a programme designed to join the dots following implementation of 'the right glove', to spark a change in attitudes and beliefs and ultimately build a culture of hand safety excellence.

The #Gloveyourhands programme provides clearly communicated visual cues such as posters, site entry boards and informative toolbox talks along with interactive demonstrations. Through these channels, a consistent and clear message is delivered on the impact hand injuries can have on everyday life, both long and short term and therefore the importance of policy adherence and engagement on site.

Such is our commitment to the programme; we hold ourselves accountable for every hand injury. We will review every hand injury that is reported to us and will set out a guarantee that, within 12 months, hand injuries will be on trajectory of reduction.

While the programme is always evolving, and fed by continuous improvement measures, several organisations within the Highways sector have already proved the positive outcomes through adopting this approach to hand safety. Results have not only shown very significant reduction in hand injuries (our number 1 measure of success), but also recognition with every stakeholder as to the value of hands; these are the foundations to a strong culture of hand safety excellence!

We were very grateful for the opportunity to share these developments in the approach to hand protection within the Highways sector with the Safety Hub on 2nd February. If you would like to work with us to make hand injuries history, please get in touch and we'd be very glad to collaborate.

Source: www.stalsen.com

Safety Alert Database – All Alerts

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All Alert Database

Safety alerts etc. index listing – Issue 16 (09 Feb 23): "The Old Man of Coniston"

This database contains **2,632no.** document entries, including SHEQ alerts, bulletins, learning, best practice, guidance and other docs, produced onto an Excel File, that provides links to each document. Although containing messages that cover S, H, E and Q topics, for ease of reference the database is titled **"Safety alerts etc. index listing".**

To use the database download the excel spreadsheet to your desktop, enable editing and then use sorting columns to find the information you need.

Please ensure your firewall allows access to Google Drive to view linked alert documents.

How to access

- The latest "Safety alerts etc. index listing", has been posted on the Highways safety hub web site, nested in the alerts tab page; <u>http://www.highwayssafetyhub.com/all-alerts-database.html</u>
- It can be used by opening the Excel File copy held on the web site, or by opening after saving a copy onto your own PC.
- To access individual documents from the links in column "G", users will need internet access – All documents have been uploaded onto the index listing from a Google Drive account

<u>**Trivia note:**</u> Issue 16, containing 2,632 document entries, is referred to as "The Old Man of Coniston" > 2632 ft (803m) - The Old Man of Coniston is a fell in the Furness Fells in the Cumbria, English Lake District and is the highest point of the historic county of Lancashire. It is at least 2,632.62 feet high and lies to the west of the village of Coniston and the lake, Coniston Water.



Raising the Bar Checklist

This will help check compliance with the guidance by highlighting significant elements. A link is posted below that will direct you to the Highways Safety Hub website where there are also a lot of interesting items. Also consider joining the Twitter group which gives out lots of useful information regarding changes and uploads including the latest safety alerts.



https://www.gov.uk/government/collections/health-and-safety-for-major-road-schemes-raising-the-bar-initiative