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SUPPLY CHAIN SAFETY LEADERSHIP GROUP

Occupational Road Risk

Home Safe and Well Webinar

Nick Holt, Mark Cartwright & John Haslam

ABOVE THE LINE

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Today's session

- Introduction
- Safety Moment
- Why is Occupational Road Risk so important?
- What do we want to do?
- How are we going to monitor supply chain performance?
- What are our next steps?
- Q & A
- Schedule of Significant Risk Webinars

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Introduction

Teresa Moss - HSW Business Partner, National Highways

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Safety Moment

DfBB Video

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Why is Occupational Road Risk so important?

Mark Cartwright - Head of Commercial Vehicle & Incident Prevention, National Highways

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5

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1700

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20m

138

80%

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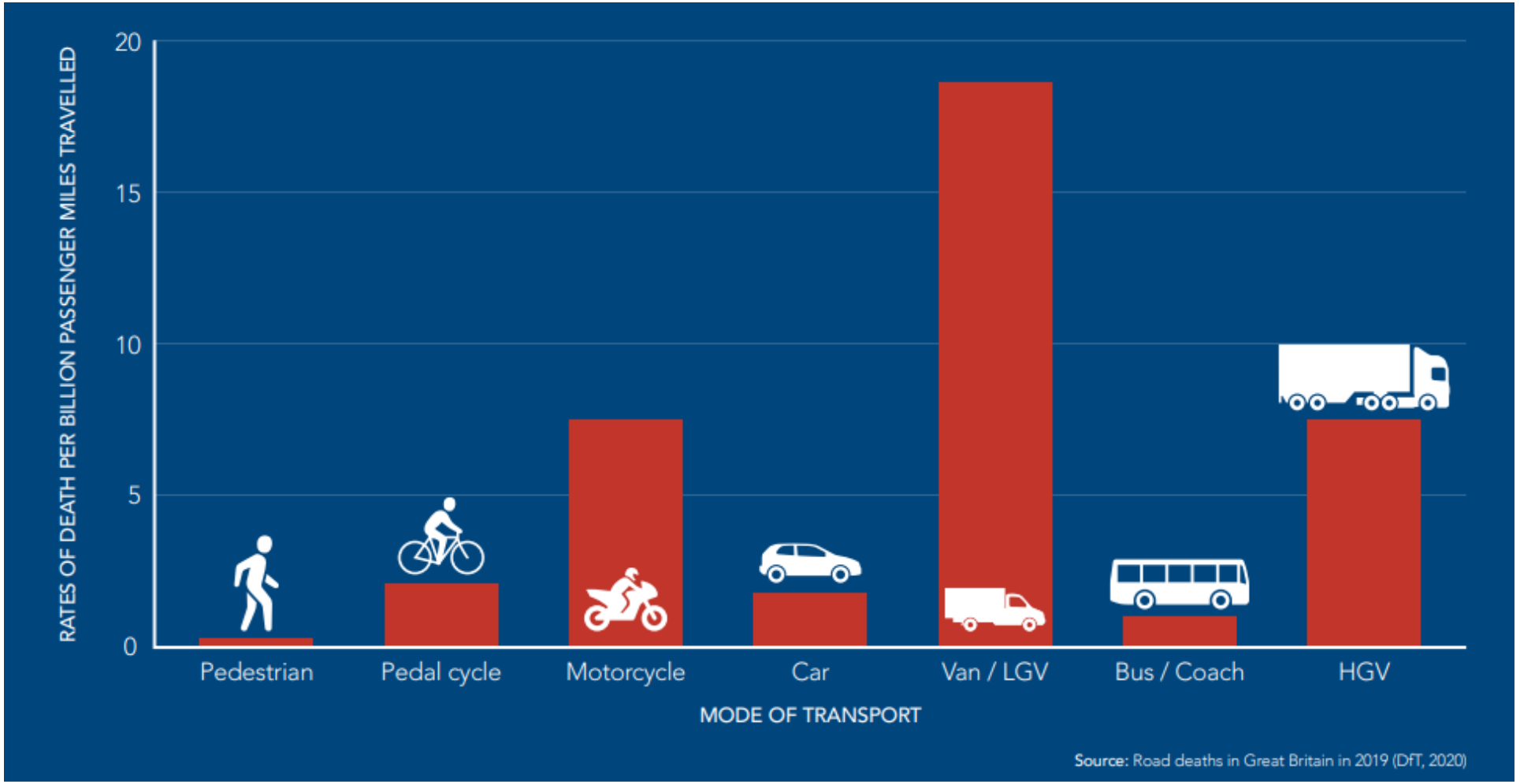
Why is Occupational Road Risk so important?



Source - PACTS-What-kills-most-on-the-roads-Report-15.0.pdf

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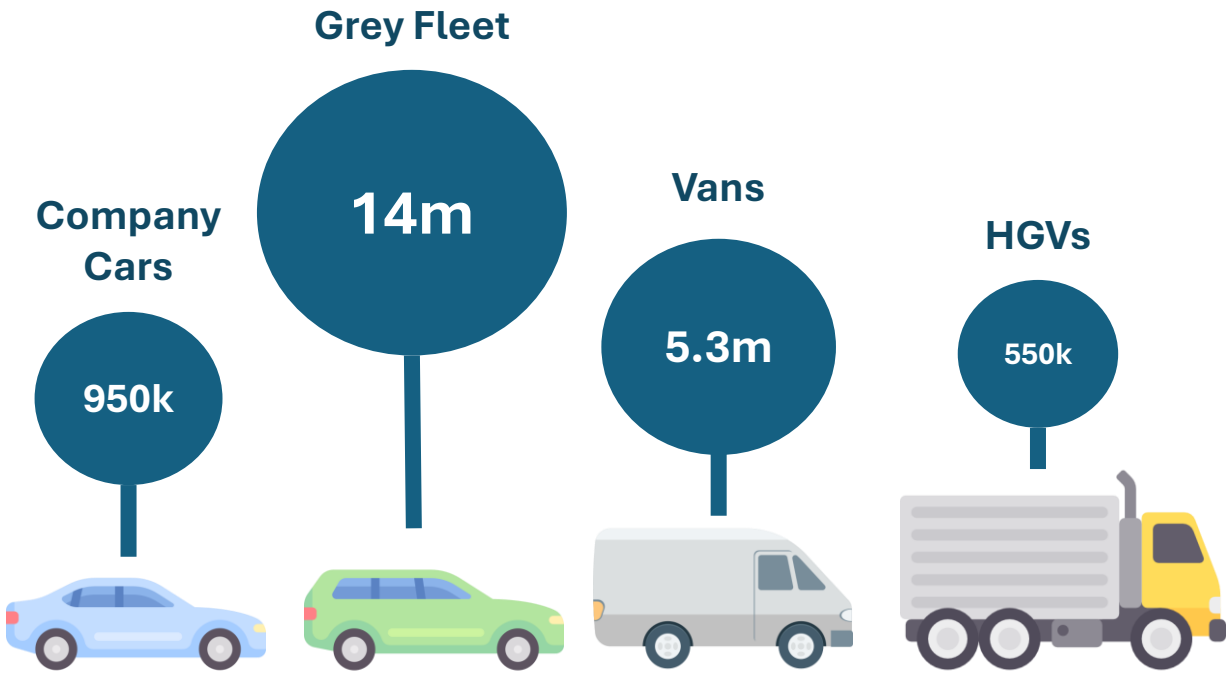
Driving for work: an opportunity to influence…

At least 1/3 of injury collisions involves someone driving for work



= 50%

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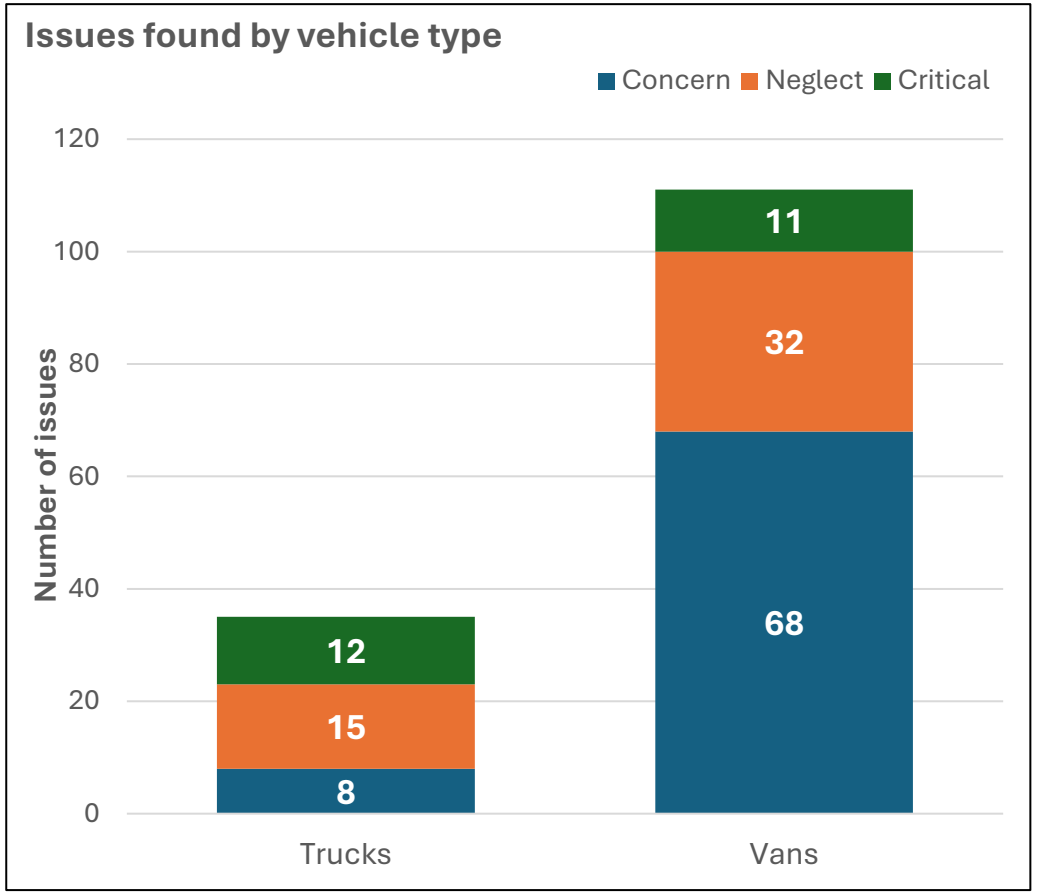
Supplier Roadworthiness Audits

Last round of Gate checks at HE sites completed

All contractors (T1/2/3) –

- 38% (133/354) of **all vehicles** had faults
- 38% (88/230) of **vans** had faults
- 45% (33/74) of **trucks** had faults.



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Driving for work: an opportunity to influence…

Odds of winning lottery this year

1 in 45m

Odds of dying in crash this year

1 in 25k

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What do we want to do?

Nick Holt – Managing Director, WJ North

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Clear Vision

Occupational road risk is considered with the same level of seriousness as site-based risk

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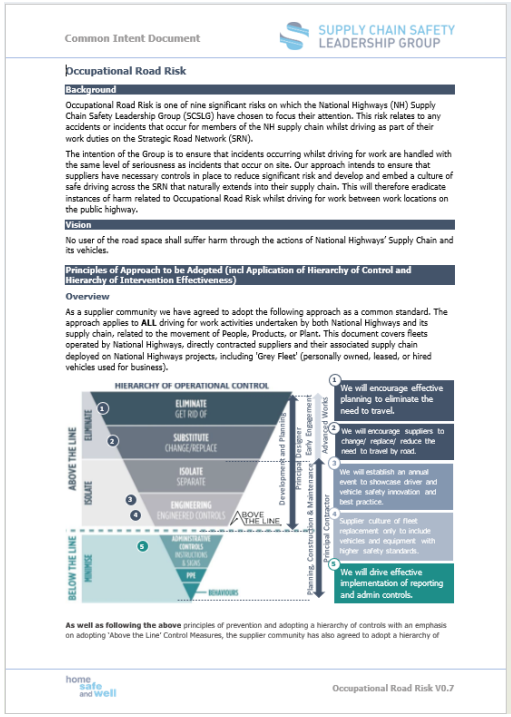
Our key focus areas

- Fleet Management
- Safe drivers
- Safe vehicles
- Improvement
- Reporting



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Occupational Road Risk

Background

Occupational Road Risk is one of nine significant risks on which the National Highways (NH) Supply Chain Safety Leadership Group (SCSLG) have chosen to focus their attention. This risk relates to any accidents or incidents that occur for members of the NH supply chain whilst driving as part of their work duties on the Strategic Road Network (SRN).

The intention of the Group is to ensure that incidents occurring whilst driving for work are handled with the same level of seriousness as incidents that occur on site. Our approach intends to ensure that suppliers have necessary controls in place to reduce significant risk and develop and embed a culture of safe driving across the SRN that naturally extends into their supply chain. This will therefore eradicate instances of harm related to Occupational Road Risk whilst driving for work between work locations on the public highway.

Vision

No user of the road space shall suffer harm through the actions of National Highways' Supply Chain and its vehicles.

Principles of Approach to be Adopted (incl Application of Hierarchy of Control and Hierarchy of Intervention Effectiveness)

Overview

As a supplier community we have agreed to adopt the following approach as a common standard. The approach applies to **ALL** driving for work activities undertaken by both National Highways and its supply chain, related to the movement of People, Products, or Plant. This document covers fleets operated by National Highways, directly contracted suppliers and their associated supply chain deployed on National Highways projects, including 'Grey Fleet' (personally owned, leased, or hired vehicles used for business).

As well as following the above principles of prevention and adopting a hierarchy of controls with an emphasis on adopting 'Above the Line' Control Measures, the supplier community has also agreed to adopt a hierarchy of

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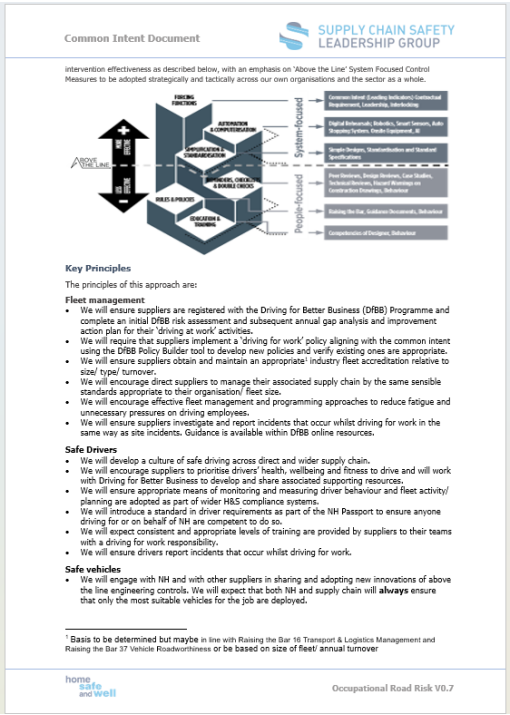
Occupational Road Risk V0.7



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intervention effectiveness as described below, with an emphasis on 'Above the Line' System Focused Control Measures to be adopted strategically and tactically across our own organisations and the sector as a whole.

Key Principles

The principles of this approach are:

Fleet management

- We will ensure suppliers are registered with the Driving for Better Business (DfBB) Programme and complete an initial DfBB risk assessment and subsequent annual gap analysis and improvement action plan for their 'driving at work' activities.
- We will require that suppliers implement a 'driving for work' policy aligning with the common intent using the DfBB Policy Builder tool to develop new policies and verify existing ones are appropriate.
- We will ensure suppliers obtain and maintain an appropriate[1] industry fleet accreditation relative to size/ type/ turnover.
- We will encourage direct suppliers to manage their associated supply chain by the same sensible standards appropriate to their organisation/ fleet size.
- We will encourage effective fleet management and programming approaches to reduce fatigue and unnecessary pressures on driving employees.
- We will ensure suppliers investigate and report incidents that occur whilst driving for work in the same way as site incidents. Guidance is available within DfBB online resources.

Safe Drivers

- We will develop a culture of safe driving across direct and wider supply chain.
- We will encourage suppliers to prioritise drivers' health, wellbeing and fitness to drive and will work with Driving for Better Business to develop and share associated supporting resources.
- We will ensure appropriate means of monitoring and measuring driver behaviour and fleet activity/ planning are adopted as part of wider H&S compliance systems.
- We will introduce a standard in driver requirements as part of the NH Passport to ensure anyone driving for or on behalf of NH are competent to do so.
- We will expect consistent and appropriate levels of training are provided by suppliers to their teams with a driving for work responsibility.
- We will ensure drivers report incidents that occur whilst driving for work.

Safe vehicles

- We will engage with NH and with other suppliers in sharing and adopting new innovations of above the line engineering controls. We will expect that both NH and supply chain will **always** ensure that only the most suitable vehicles for the job are deployed.

[1] Basis to be determined but maybe in line with Raising the Bar 16 Transport & Logistics Management and Raising the Bar 37 Vehicle Roadworthiness or be based on size of fleet/ annual turnover

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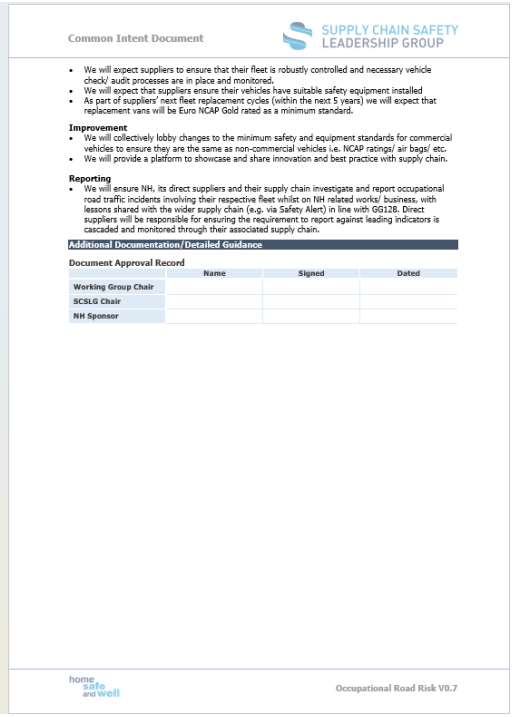

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- We will expect suppliers to ensure that their fleet is robustly controlled and necessary vehicle check/ audit processes are in place and monitored.
- We will expect that suppliers ensure their vehicles have suitable safety equipment installed
- As part of suppliers' next fleet replacement cycles (within the next 5 years) we will expect that replacement vans will be Euro NCAP Gold rated as a minimum standard.

Improvement

- We will collectively lobby changes to the minimum safety and equipment standards for commercial vehicles to ensure they are the same as non-commercial vehicles i.e. NCAP ratings/ air bags/ etc.
- We will provide a platform to showcase and share innovation and best practice with supply chain.

Reporting

- We will ensure NH, its direct suppliers and their supply chain investigate and report occupational road traffic incidents involving their respective fleet whilst on NH related works/ business, with lessons shared with the wider supply chain (e.g. via Safety Alert) in line with GG128. Direct suppliers will be responsible for ensuring the requirement to report against leading indicators is cascaded and monitored through their associated supply chain.

Additional Documentation/Detailed Guidance

Document Approval Record

	Name	Signed	Dated
Working Group Chair			
SCSLG Chair			
NH Sponsor			

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Occupational Road Risk V0.7

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Our key focus areas – Fleet Management

Suppliers need to:

- Be registered with the Driving for Better Business (DfBB) Programme
- Complete DfBB Risk Assessment
- Complete DfBB Gap analysis and improvement action plan
- Implement a Driving for Work Policy
- Obtain appropriate industry fleet accreditation
- Manage supply chain by same sensible standards

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Our key focus areas – Safe Drivers

Suppliers need to:

- Prioritise drivers' health and fitness to drive
- Implement appropriate means of monitoring and measuring driver behaviour and fleet activity/ planning are adopted into their H&S compliance systems
- Ensure all those required to drive for work meet new requirements of the Highways Passport
- Ensure teams receive appropriate levels of training to enable them to drive responsibly for work
- Ensure their drivers report incidents that occur whilst driving for work

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Our key focus areas – Safe Vehicles

Suppliers need to:

- Ensure robust controls are in place and monitored to audit/ check compliance of vehicles, processes and drivers
- Ensure all vehicles have suitable safety equipment installed
- Ensure future fleet replacement cycles have Euro NCAP Gold rated vehicles are as a minimum standard

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Our key focus areas – Improvement

Suppliers need to:

- Engage with innovation and best practice events
- Collectively adopt new safety standards as and when introduced

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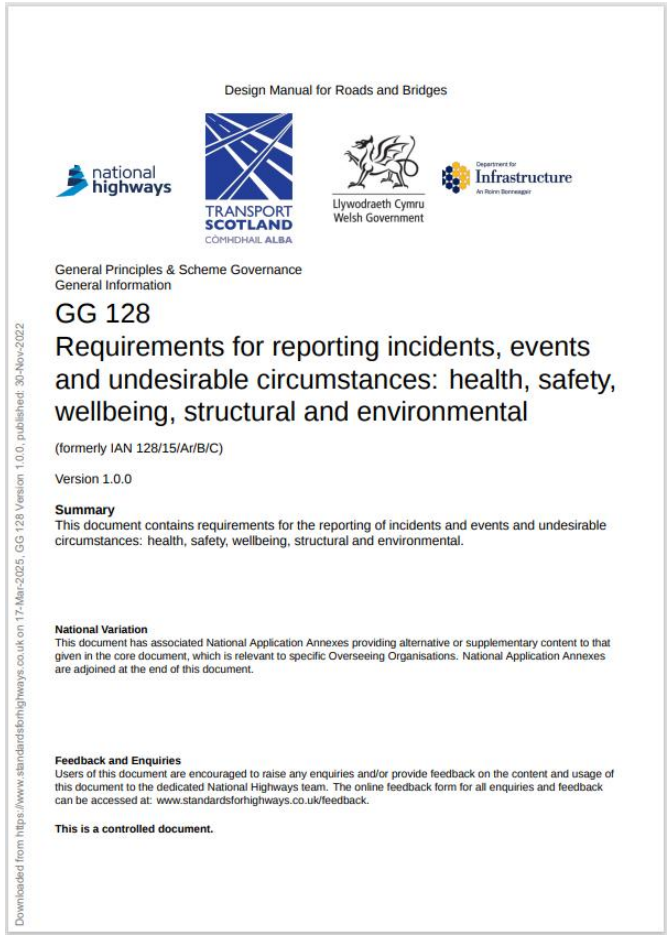
Our key focus areas – Reporting

Suppliers need to:

- Investigate and report ‘any incident where a person is involved in a road traffic collision for or on behalf of National Highways business, excluding any normal commute for work’ (GG 128 - E/1.2) within one day of the event occurring (GG 128 – E/2.1).
- Ensure controls are in place to monitor associated supply chain are following the same reporting standards.
- Share lessons learnt with wider supplier network.



Design Manual for Roads and Bridges

General Principles & Scheme Governance
General Information

GG 128

Requirements for reporting incidents, events and undesirable circumstances: health, safety, wellbeing, structural and environmental

(formerly IAN 128/15/Ar/B/C)

Version 1.0.0

Summary
This document contains requirements for the reporting of incidents and events and undesirable circumstances: health, safety, wellbeing, structural and environmental.

National Variation
This document has associated National Application Annexes providing alternative or supplementary content to that given in the core document, which is relevant to specific Overseeing Organisations. National Application Annexes are adjoined at the end of this document.

Feedback and Enquiries
Users of this document are encouraged to raise any enquiries and/or provide feedback on the content and usage of this document to the dedicated National Highways team. The online feedback form for all enquiries and feedback can be accessed at: www.standardsforhighways.co.uk/feedback.

This is a controlled document.

Downloaded from https://www.standardsforhighways.co.uk on 17-Mar-2025, GG 128 Version 1.0.0, published: 30-Nov-2022

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Monitoring the impact of the Common Intent document

John Haslam – Group Business Improvement Manager, WJ

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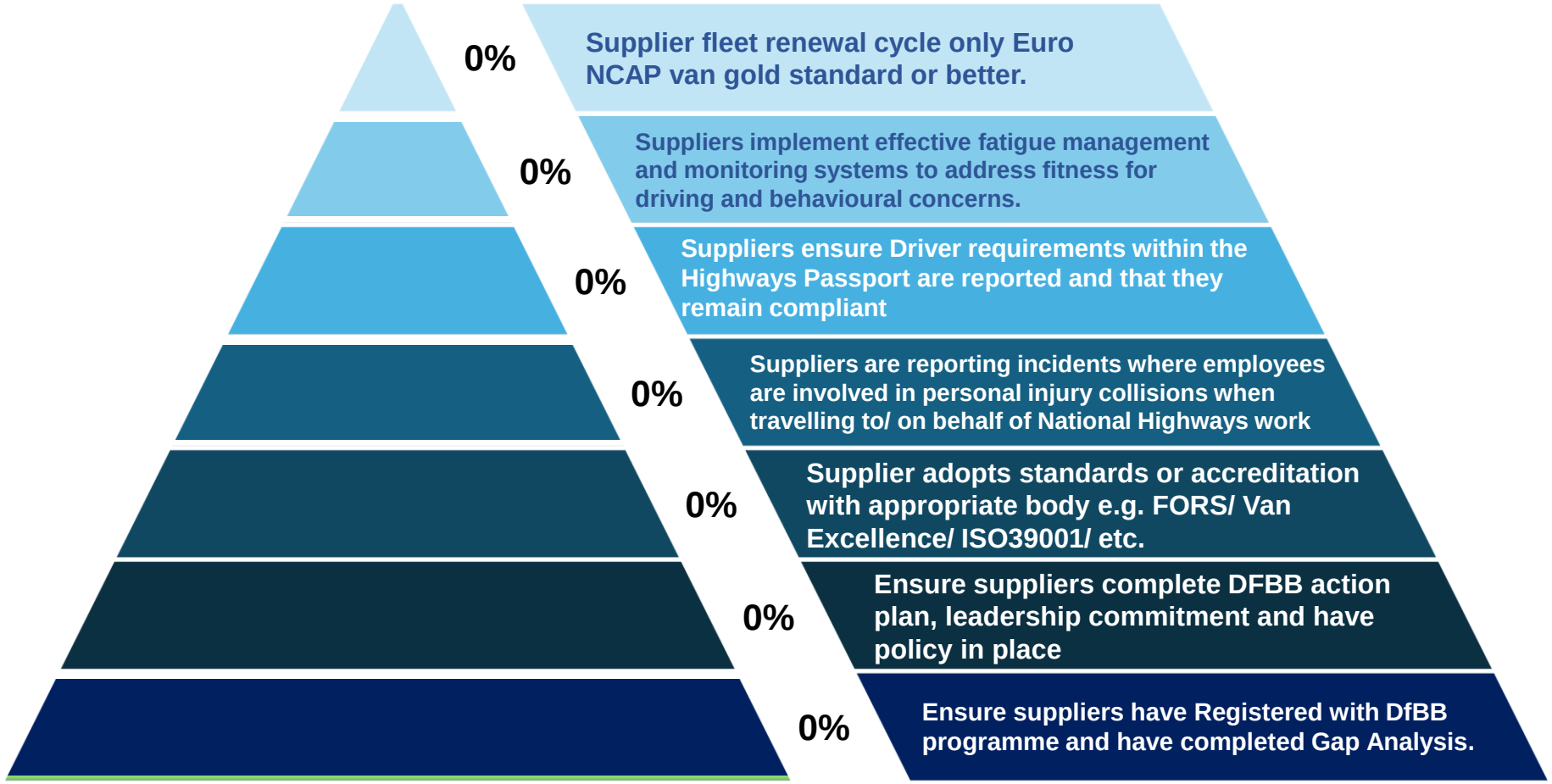
Leading Indicator: *Occupational road risk is considered with the same level of seriousness as site-based risk*

The SCSLG Occupational Road Risk focus group is developing an approach to significantly reducing accidents and incidents that occur for members of the NH supply chain whilst driving as part of their work duties on the Strategic Road Network (SRN). Fundamentally this requires that site and driving for work accidents and incidents are treated with the same level of seriousness. This Leading Indicator is a key building block to developing a culture of safe driving across NH and the supply chain.

9 SIGNIFICANT RISKS

In-month commentary:



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What are we planning to do?

Measure - Ensure suppliers have Registered with DfBB programme and completed their Gap Analysis/ Ensure suppliers have completed DFBB action plan, leadership commitment and have policy in place

Planned Actions

- DfBB Data rationalisation
- Establishing comms programme/ engagement plan and share requirements through SCSLG, Safety Hub and regional NH safety meetings.
- DfBB provide examples of best practice to support completion
- ORR Group to chase completion

**By when do we want to achieve this – ** next 12 months

What are we measuring – aggregated registration and completion % of required documents

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What are we planning to do?

Measure - Supplier adopts standards or accreditation with appropriate body e.g. FORS/ Van Excellence/ ISO39001/ TfL direct vision standard/ Clocs/ etc

Planned Actions

- DfBB to determine appropriate levels of accreditation based on organisation size, turnover, fleet size
- Establish champions in the supply chain to share experience and best practice
- Engage accreditation bodies to promote to appropriate organisations.
- Comms programme to all supply chain to share requirements
- ORR Group to chase completion.

**By when do we want to achieve this – ** next 12 months

What are we measuring – % of organisations with an appropriate standard in place.

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What are we planning to do?

Measure - Suppliers are reporting incidents where employees are involved in personal injury collisions when travelling to deliver National Highways works or on behalf of National Highways

Planned Actions

- Baseline current levels of reporting of incidents in line with National Highways GG128 E/1.2 (12).
- Comms programme to all supply chain to share requirements through SCSLG, Safety Hub and regional NH safety meetings – supported by DFBB.
- ORR Group to periodically audit completion levels.

By when do we want to achieve this – ongoing

What are we measuring - significant improvement in HART reporting of accidents

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What are we planning to do?

Measure - Introduce standard for driver requirements through NH Passport and monitor compliance.

Planned Actions

- NH Safety Team work with DfBB and ORR Group to develop Driver module for NH Common Induction including key qualifications and experience required for supply chain and NH drivers.
- Comms programme to all supply chain to share requirements SCSLG, Safety Hub and regional NH safety meetings.
- Follow up sessions through NH Safety Hub with active chasing to ensure workforce enrolment at all suppliers.
- NH Safety Team monitor ongoing compliance with periodic supplier audit.

By when do we want to achieve this – 12 - 18 months

What are we measuring – % of suppliers with >95% of appropriate workforce with updated NH Passports

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What are we planning to do?

Measure - Ensure that suppliers implement monitoring systems that enable effective fatigue management to address fitness for driving and behavioural concerns.

Planned Actions

- Define standard that supply chain can adopt in enhancing their vehicle monitoring
- Through SCSLG/ Safety Hub, capture and evaluate baseline of systems in place across supply chain
- Evaluate the right technologies or systems to promote – range to allow for different organisation size, shape and capacity and to be compliant with any regulatory and safety standards
- Engage supply chain champions to support promotion and highlight benefits of systems
- Monitor take up via mixture of NH/ DfBB and ORR Group
- Use outputs to further develop event content, focus and deliverables

By when do we want to achieve this – 2 – 5 years

What are we measuring – % of supply chain with appropriate systems in place.

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What are we planning to do?

Measure - Supplier fleet renewal cycle only Euro NCAP van gold standard or better.

Planned Actions

- Work with supply chain and industry partners to establish baseline exercise with all supply chain to determine renewal cycles and fleet current standards vs ADAS systems requirements.
- Link to contract frameworks
- Secure leadership buy in
- Collaboration with industry bodies and supplier champions to showcase business case for enhancement
- Monitor compliance

**By when do we want to achieve this – ** end of RIS 3 period (2030)/ Start RIS 4

What are we measuring – % of van fleet meeting standard

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Next Steps

- DfBB Event - Managing Road Risk: What, Why & How… (25th March – National Space Centre Leicester)
- Data exercise
- Finalise comms plan
- Engagement sessions
- Monitoring

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Want to get involved?

We are recruiting new members of the team to help with the implementation phases of our work.

Skills we need:

- Engagement
- Communications
- Networking
- Fleet Management

If you're interested, please email nick.holt@wj.uk / john.haslam@wj.uk

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Q & A

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Significant Risk Webinars Schedule 2025

• Working at height	17th April (13:00 – 14:30)
• HSW by design	22nd May (13:00 – 14:30)
• Temp Works	19th June (13:00 – 14:30)
• Plant People Interface	8th July (13:00 – 14:30)
• Occupational Health	7th October (13:00 – 14:30)
• Service Avoidance	11th November (13:00 – 14:30)
• Incursions	4th December (13:00 – 14:30)

Links to registration for each session can be found above or via Teresa Moss – teresa.moss@nationalhighways.co.uk

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